

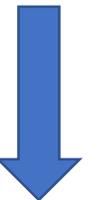
Email to TEXT Procedure

Send one SMS to one recipient from your email service.

The SMS text will stop when a 'blank line' is detected in the email. This stops signatures and images from impacting the SMS message.

If Forwarding to email of inbound replies is set-up you can simply click 'Reply' to send another message directly back via SMS. No need to login to the SMS platform.

The SENDER's email address must match a registered USER in your account.



1

Send the Email to an attached FILE of numbers

Send the email to the address: : [\[mobile number\]@sms.email2txt.biz](mailto:[mobile number]@sms.email2txt.biz)

Adding a blank line after the message ignores anything after the blank line.

Adding a 'Subject' is Optional.

The screenshot shows an email composition interface. On the left is a 'Send' button with a paper plane icon. The 'From' field is set to 'SMSSA'. The 'To' field contains the email address '0415253122@sms.email2txt.biz'. The 'Cc' field is empty. The 'Subject' field is also empty. The email body contains the following text: 'Hi Savannah, Thanks for your call. I have passed-on your enquiry and a Support manager will call you today. The SMS text can be over a number of lines, but it will finish when a blank line is found.' This is followed by a blank line, then 'Thanks & Regards,' and a logo for 'Tech Support SMS SOLUTIONS AUSTRALIA SMS DIGITAL MARKETING SPECIALIST'.

This part of the email is sent as a SMS.

The SENDER's email address must match a registered USER in your account.

Send to the email address of [mobile number]@sms.email2txt.biz

Everything below this point is Not sent in the SMS due to the blank line.

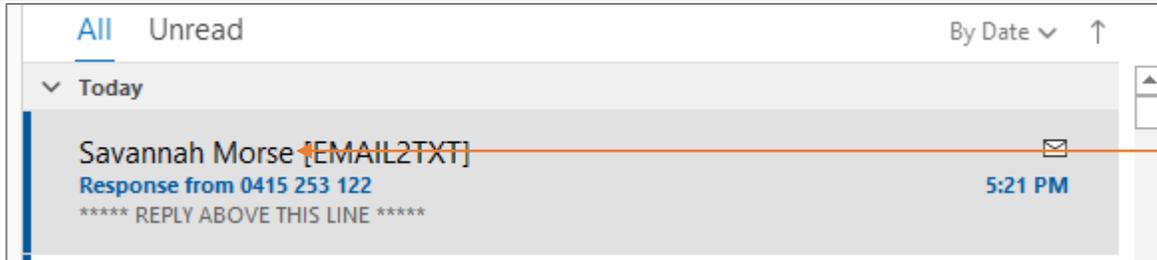


2

View the recipients Response in your Email Inbox

- 1 – Setup SMS forwarding to email in SETTINGS/'Email incoming message to'
- 2 – Replies to your SMS will be visible in your Email Inbox.

Inbox list



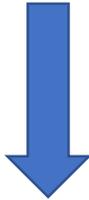
If the customer's name is in your Contacts database it will show in your Inbox summary.

Opened Email



The Customer's SMS reply is seen here.

The SMS you sent that they are replying to is here



3

Send a SMS REPLY to your customer's response from your email.

1 –Just click REPLY to send an Email to SMS directly back to the customer to continue the conversation.

 Send	From ▾	SMSSA
	To	Savannah Morse [EMAIL2TXT] <61415253122@sms.email2txt.biz>
	Cc	
	Subject	RE: Response from 0415 253 122

***** REPLY ABOVE THIS LINE *****

FROM: 0415 253 122
AT: 05/07/2019 5:20pm
MESSAGE:
Great!
Thanks for all your help.
Sav.

IN REPLY TO:
Hi Savannah
Thanks for your call. I have passed-on your enquiry and a Support manager will call you today.
The SMS text can be over a number of lines, but it will finish when a blank line is found.
SENT: 05/07/2019 5:20pm

Click REPLY and Type your reply here. Your reply will go back to their phone as an SMS.

None of this is sent back in the SMS.



Continue the SMS conversation easily from your email.